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[www.rockwellandwrosepractice.nhs.uk](http://www.rockwellandwrosepractice.nhs.uk)



### Patient Participation Group Action Plan 2014 – 2015

- Privacy – Can we create more privacy at the Reception Desk
- Can we have more toys in the Childrens area
- When Doctor and Nurse appointments is running late – Can patients be advised of waiting times
- Improve customer service

