

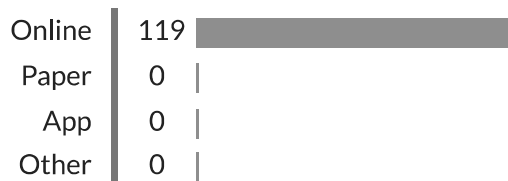
The Rockwell and Wrose Practice

Patient Feedback

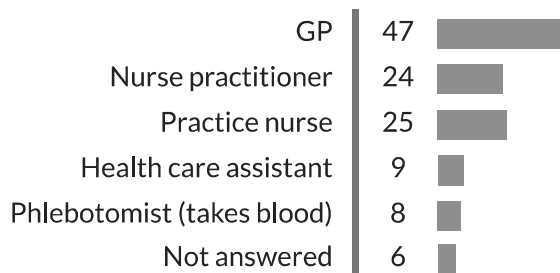
June 2023

119 patients left us feedback

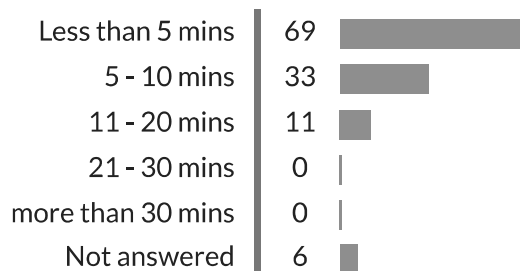
Spread of responses



Who did you have an appointment with today?



How long did you wait past your appointment time to be seen?



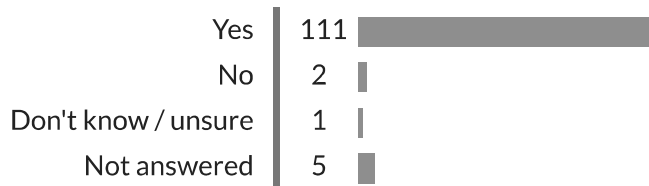
How would you rate who you saw at giving you time and listening to what you had to say?



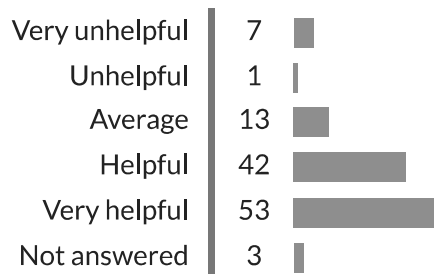
How would you rate the clinician at explaining and involving you in your care?



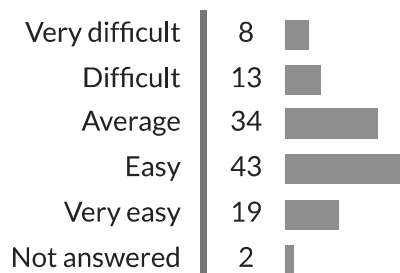
Would you be happy to see this clinician again?



How helpful do you find our receptionists?

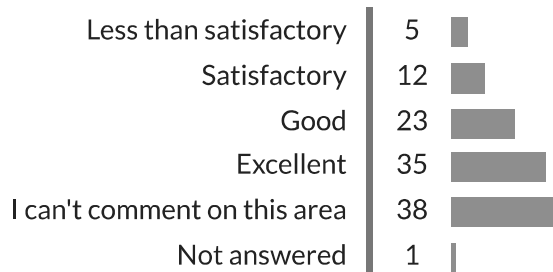


How easy is it to get through to the practice on the telephone?

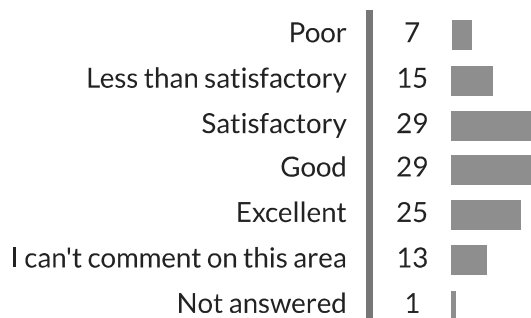


How would you rate our: Urgent GP appointment availability?

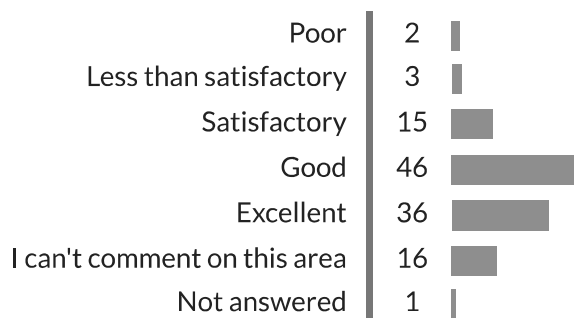




How would you rate our: Routine GP appointment availability?



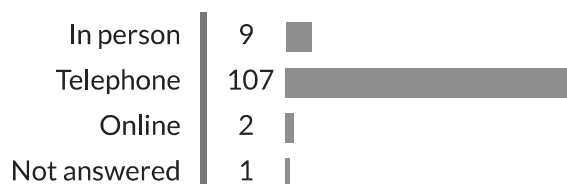
How would you rate our: Nurse appointment availability?



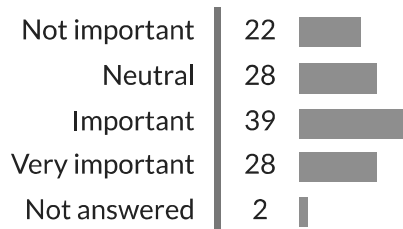
How would you rate our: Blood test appointment availability?



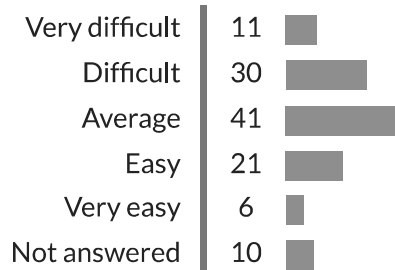
How do you usually book appointments?



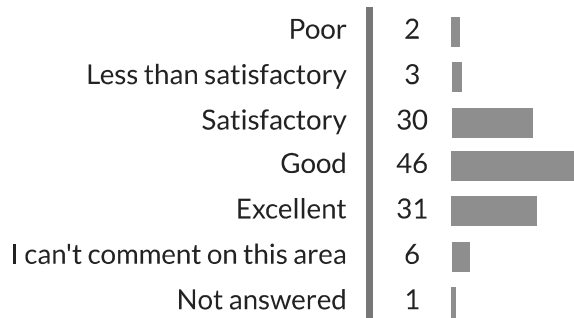
How important is it to you to see a specific GP of your choice?



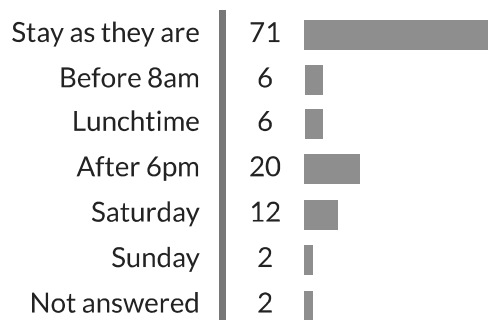
How easy do you find it to get an appointment with a specific GP of your choice?



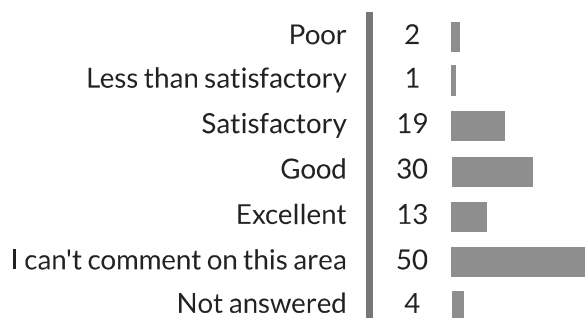
How would you rate our current opening times?



At what times could appointments be more convenient for you?



How would you rate the information and self help leaflets available from the practice?

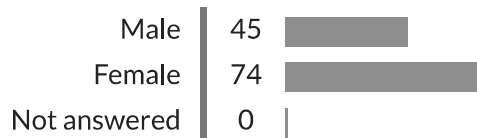


What further information would be helpful?

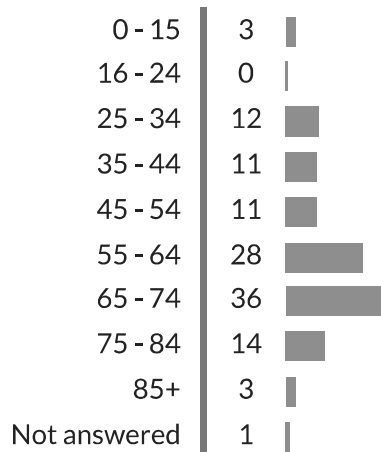
Overall, how would you rate this practice?



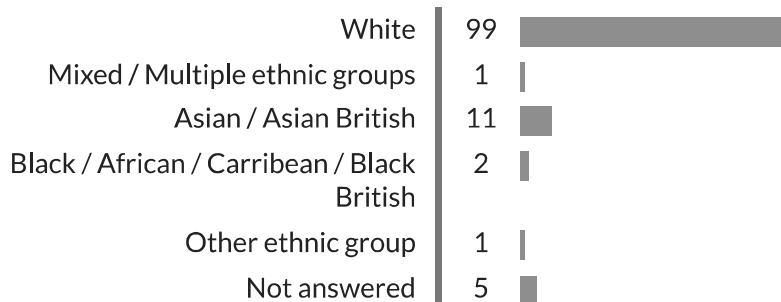
What is your gender?



What age are you?



What is your ethnic group?



Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months? (include any issues/problems related to old age)

